



Customer Experience Centre

Continuing a 30 year relationship, Ernst Hansch Construction Ltd. was chosen by Princess Auto Ltd. to construct their new Customer Experience Centre that included a warehouse, training centre, media studio, product testing and recovery areas as well as offices and a maintenance department.

Through value engineering, this project renovated an existing building from the 60's, with additions throughout the 80's and 90's, into a consolidated, multi-faceted, energy efficient building for the future, extending it's life another 50 years.

The design and development of the new Customer Experience Centre in the existing 43,500 sq.ft. manufacturing facility was implemented as a multi-phased project in order to work with five different departments within an active building.

A unique aspect of this project was the incorporation of a media studio including a workshop, set with sound production and editing suites for video production.

Client	Princess Auto Ltd.
Location	Panet Road, Winnipeg, Manitoba, Canada
Size	43,500 square feet
Completed	February 2018
Project Type	Industrial - Operations, Maintenance & Storage Sustainable Solutions
Services	Design Build



The product testing and recovery areas incorporated a laboratory, workshop and training facility. The laboratory includes a specialized HVAC system to meet humidity and temperature control requirements. The workshop and test areas were built with specialized electrical systems and an external test area. The training facility includes a welding shop, a hydraulic test benches area and classroom.



